

UNDERSTANDING YOUR CLP ELECTRIC BILL



1554 Highway 2
PO Box 69
Two Harbors, MN 55616
(218) 834-2226
(800) 580-5881
www.clpower.com

Account Number
Member: JOHN DOE
Statement Date: 04/07/2022
Due Date: 04/25/2022

123456
JOHN DOE
04/07/2022
04/25/2022

Page 1 of 2

MEMBER MESSAGE



CHECK THIS STATEMENT FOR YOUR CAPITAL CREDIT REFUND! CLP ANNUAL MEETING WILL BE HELD ON MAY 25TH!

YOUR BILL IS \$279.00

| | |
|------------------------|----------|
| Customer Name: | JOHN DOE |
| Previous Balance | |
| Payment(s) - Thank you | |
| Electric Charges | 364.00 |
| Other Charges | -364.00 |
| Amount Due | 311.40 |
| Voting District | -32.40 |
| | 279.00 |
| | 2 |

NOTES

APRIL PCA .03 X KWH TO REPORT AN OUTAGE CALL 1-800-927-5550 RETURN PAYMENTS WILL RECEIVE A \$30 FEE

| METER SERVICE DESCRIPTION | PREVIOUS READING | CURRENT READING | MULTIPLIER | DAYS USAGE | CHARGE |
|---|---------------------|---------------------|------------|----------------|--------|
| ELECTRIC RES Meter#99999999 Kwh X .10517 | 02/28/2022 58336 | 03/31/2022 58873 | 1 | 31 Days 537 | 56.48 |
| Base Charge | | | | | 30.00 |
| Pca/Kwh Chg | | | | | 16.11 |

ACCOUNT SUMMARY

Comparing Your Monthly Use

| Days | MWh | Avg MWh/Day | Cost/Day |
|-------------------|-----|-------------|----------|
| Current Billing | 31 | 537 | 12.32 |
| Previous Billing | 28 | 426 | 15.21 |
| Last Year Billing | 31 | 489 | 14.81 |



Usage and Temperature graph showing daily fluctuations over a 31-day period. The graph plots Usage (kWh) and Temperature (°F) against dates from 04/01 to 04/30. Usage peaks at 537 kWh on 04/01 and 04/02, while temperature peaks at 70°F on 04/01.

Please return this portion with your payment.



Cooperative Light and Power
1554 Highway 2
PO Box 69
Two Harbors, MN 55616

ACCOUNT NUMBER: 123456
STATEMENT DATE: 04/07/2022
AMOUNT DUE BY: 04/25/2022
AMOUNT DUE: \$279.00

Paid By Bank

JOHN DOE
123 MAIN ST
ANY TOWN, USA

000066497500000279000

Understanding your electric bill and how to get the most out of your energy dollar. The most significant portion of your electricity usage includes heating, cooling, refrigerators/freezers, water heating, and lighting.

This document is designed to give you a better understanding of your CLP electric bill. If you have any further questions about your electric bill or energy use, please call our billing department at 218.834.2226 or 800.580.5881.



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1 Account Number 123456
 Member JOHN DOE
 Statement Date 04/07/2022
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2 MEMBER MESSAGE



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| Voting District | | 2 |

4 NOTES

APRIL PCA .03 X KWH
 TO REPORT AN OUTAGE CALL 1-800-927-5550
 RETURN PAYMENTS WILL RECEIVE A \$30 FEE

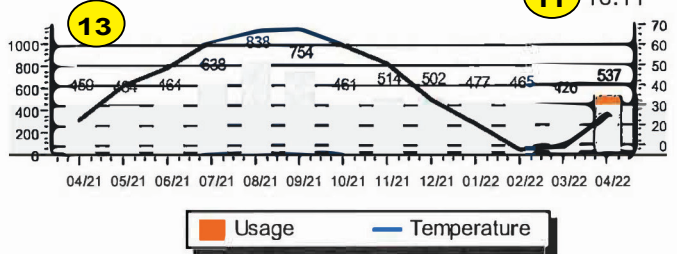
| METER SERVICE DESCRIPTION | PREVIOUS READING | CURRENT READING | MULTIPLIER | DAYS USAGE | CHARGE |
|---------------------------|------------------|-----------------|------------|------------|--------|
|---------------------------|------------------|-----------------|------------|------------|--------|

| | | | | | |
|-----------------------|------------|------------|------------|----------|-----------------|
| 5 ELECTRIC RES | | 6 | | 8 | |
| Meter#99999999 | 02/28/2022 | 03/31/2022 | | 31 Days | |
| Kwh X .10517 | 58336 | 58873 | 7 1 | 537 | 9 56.48 |
| Base Charge | | | | | 10 30.00 |
| Pca/Kwh Chg | | | | | 11 16.11 |

12 ACCOUNT SUMMARY

Comparing Your Monthly Use

| | Days | kWh | Avg kWh/Day | Cost/Day |
|-------------------|------|-----|-------------|----------|
| Current Billing | 31 | 537 | 17.32 | 3.55 |
| Previous Billing | 28 | 426 | 15.21 | 3.36 |
| Last Year Billing | 31 | 459 | 14.81 | 3.12 |



Please return this portion with your payment.



Cooperative Light and Power
 1554 Highway 2
 PO Box 69
 Two Harbors, MN 55616

14 ACCOUNT NUMBER: 123456
 STATEMENT DATE: 04/07/2022
 AMOUNT DUE BY: 04/25/2022

AMOUNT DUE: \$279.00

Paid By Bank

JOHN DOE
 123 MAIN ST
 ANY TOWN, USA



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PO Box 69
Two Harbors, MN 55616

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Your Touchstone Energy® Partner

www.clpower.com

Account Number

123456

Member

JOHN DOE

Statement Date

04/07/2022

Due Date

04/25/2022

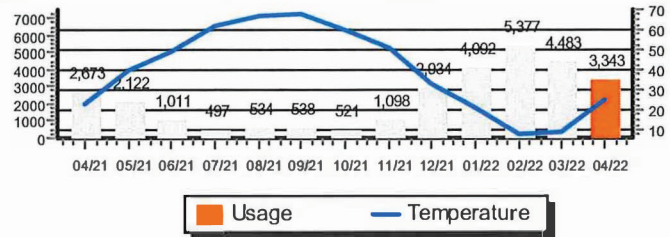
Page 2 of 2

| METER SERVICE DESCRIPTION | PREVIOUS READING | CURRENT READING | MULTIPLIER | DAYS USAGE | CHARGE |
|---------------------------|------------------|-----------------|------------|------------|--------|
|---------------------------|------------------|-----------------|------------|------------|--------|

ELECTRIC RES

Heat Meter#999999999 02/28/2022 03/31/2022 31 Days
Kwh X .060 194594 197937 1 3343 200.58

| ACCOUNT SUMMARY | | | | |
|----------------------------|------|------|-------------|----------|
| Comparing Your Monthly Use | | | | |
| | Days | kWh | Avg kWh/Day | Cost/Day |
| Current Billing | 31 | 3343 | 107.84 | 6.47 |
| Previous Billing | 28 | 4483 | 160.11 | 9.61 |
| Last Year Billing | 31 | 2673 | 86.23 | 5.17 |



| | | |
|-----------------------------------|--|---------------|
| Round-Up 15 | | 0.67 |
| 16 Sales Tax | | 7.56 |
| 17 Total For: 1234 MAIN ST | | 311.40 |
| 18 Recipe Credit | | -10.00 |
| Capital Credit Applied | | -22.40 |
| Other Charges Total: | | -32.40 |

PAYMENT OPTIONS

COOPERATIVE LIGHT & POWER



• **Mailing Address:**
PO BOX 69, TWO HARBORS, MN 55616



• **ACH (Automatic Clearing House)**
Free Bank Draft Services



• (218) 834-2226
• (800) 580-5881



• Pay at www.clpower.com



• Mobile App - **Coop Light & Power**

Please Visit Us Online



- 1 This box includes your personal six-digit account number, your name, statement date, and the due date.
- 2 Each month, the **Member Message** box is where we include important messages for our members.
- 3 You will find the **bill total** in this box. It also shows your previous balance, previous payment, the current month's electric charges, and the amount due.
- 4 The **Notes** box will tell you the current Power Cost Adjustment (PCA) rate, the number to call if you experience an outage, and the fee charged if a payment is returned on your account.
- 5 This is where you find your meter number and the rate you are charged for the meter. If you have additional meters, they will be broken out individually with their own graphs and summary. One meter will display on the first page, and if there are multiple meters, they will move to the second page and on.
- 6 This is where you will find your previous reading, your current reading, and the dates the readings took place.
- 7 This is the multiplier on your account. Residential and Seasonal members will usually only have a multiplier of 1. Commercial and Large Power members may have a multiplier other than 1 on their account.
- 8 The number of days you were billed and the total usage.
- 9 The amount you are charged for your kWhs used. The kWh rate times your usage equals usage billed.
- 10 The **Base Charge** is the minimum monthly fee billed to the member to cover the cost of connection to our system.
- 11 The **Power Cost Adjustment (PCA)** charge is an adjustment to your bill each month that reflects the fluctuation in the cost of power purchased from our provider, Great River Energy. The PCA is calculated by multiplying the PCA rate by your usage.
- 12 The **Account Summary** box shows the usage and average cost for the current month, previous month, and previous year. This is beneficial because you are able to see how your usage in the prior month and year compares to the current usage.
- 13 The **graph** shows you each month's usage. Your current month will be in orange. The left vertical side represents the usage, the right vertical side represents the temperature, and the bottom line lists the months.
- 14 The **Amount Due** box shows your account number, statement date, due date, and amount due. If you are on budget billing, have a credit on your account, or if your account is set up on auto-pay via your credit card or bank account this will also show up in this box.
- 15 **Round-Up** is an optional program that allows CLP to round up your electric bill to the nearest dollar. The money collected goes into a fund that grants money to local non-profit organizations twice a year.
- 16 The sales tax you were charged.
- 17 This is where you will find the total for your location. If you have multiple locations, they will be broken out individually.
- 18 If there are any **adjustments** made to your bill, this is where you will see them. Depending on the adjustment, it could read "Other Charges Total," "Adjustment Total," or something along those lines. This is not the dollar amount of your bill. You will find the total due for your account on the front page of your statement.

Payment options:

CLP has many convenient ways our members can pay their bills.

1. **Mail** - mail your check with your remittance slip each month.
2. **Dropbox** - There is a dropbox located in our parking area that allows you to drop your payment off without getting out of your vehicle. We also have a second dropbox located at the Super One in Two Harbors that is located by the ATM machine. Please do not leave cash.
3. **AutoPay** - You are able to pay via automatic bank withdrawal (ACH) or automatic credit card payment. ACH payments are taken on the 25th of each month; credit card payments are taken between the 8th and 10th of each month. Forms are available in the CLP office, or you can find the form online at clpower.com. There are no fees associated with paying either by ACH or credit card. If you sign-up for automatic bank withdrawal, you will receive a one-time credit of \$10 on your electric bill.
4. **Pay in the office** - you can drop the payment and remittance slip off in the office during regular business hours.
5. **Online** - You can pay online by creating an account at clpower.com. To assure your account gets setup correctly, you will need to know your account number. The phone numbers and email address on your account will need to match the information you are using to set the online account up. On the bottom portion of your statement's 2nd page, you will see more information on payment options. Call the office if you are unsure of what to use, and we will be happy to assist you.

Budget Billing:

Budget billing allows our members to pay the same amount each month. We calculate the budget amount by dividing the last 12 months bill totals by 12.

August is our true-up month. Your August statement will show the true balance of your account, and you will zero out your account that month. September is the month the budgets will start over. Accounts must be paid in full before being set back up on budget billing. In September, each budget billing member's amount will be recalculated with the most recent 12 months' information, and restarted. If you wish to cancel your budget billing, you must contact the CLP Billing Department. Please call the CLP office. If you have questions regarding your budget billing or want more information on budget billing.

Seasons and events that can affect your bill:

- ▶ Our members will usually see a rise in their bills in the winter months because the heat gets turned on. Other things that affect the usage include but are not limited to humidifiers, heat tape, plugging your vehicle's block heater in, live stock water tank heaters, and space heaters.
- ▶ We also like to remind our members that in the winter daylight hours get shorter, and lights tend to be on longer during the day than in the summer months.
- ▶ In the summer, many members have A/C units, central air, dehumidifiers, and fans running, which will increase the usage during warmer months.
- ▶ If you host holidays at your house and/or entertain, you could also see your usage increase since there are more people in your home than normal.
- ▶ Appliances that don't necessarily need to be plugged in at all times may be generating usage. You may also want to check the age and condition of your appliances, such as your fridge, freezer, dishwasher, and stove. Older model appliances can use a surprising amount of energy.
- ▶ One more thing to remember is to turn the lights off. It is easy to walk out of a room or the house and forget there are lights on. Take an extra 5 seconds before leaving a room to shut the light off, or an extra 3 minutes to do a quick sweep of the house before leaving to turn everything off.