



## **MILITARY PERSONNEL PROTECTION FORM**

### Cooperative Light & Power Association of Lake County Application for Electric Cooperative Shut-off Protection

Read the enclosed notice of customer rights **before** completing this form.

If you cannot pay your entire bill and need to make special arrangements to spread out your payments, call Cooperative Light & Power (CLP) at (218) 834-2226 or (800) 580-5881, before the due date. You need not send in this form just to make a payment arrangement, simply call between the hours of 8:00 a.m. to 4:30 p.m. Monday through Friday.

### **SHUT-OFF PROTECTION & PAYMENT ARRANGEMENTS**

If you cannot pay your entire electric bill and need protection from shutoff, fill out this form and return it to CLP **immediately**.

Minnesota's electric cooperative military personnel law (Minnesota Statutes Chapter 325E.027) provides that an electric cooperative cannot disconnect a residential consumer for nonpayment if you meet the following conditions:

1. He or She has been issued orders into active duty, for deployment, or for a permanent change in duty station during the period of active duty, deployment, or change in duty station if such a residential customer:
2. Has a household income below the state median household income or is receiving energy assistance and enters into an agreement with the municipal utility, cooperative electric association, or public utility under which the residential customer pays ten percent of the customer's gross monthly income toward the customer's bill and the residential customer remains reasonably current with those payments; or
3. Has a household income above the state median household income and enters into an agreement with the municipal utility, cooperative electric association, or public utility establishing a reasonable payment schedule that considers the financial resources of the household and the residential customer remains reasonably current with payments under the payment schedule.

If you do not meet the above conditions, then you do not qualify for Military Service Personnel shut-off protection. However, you still can continue to receive electric service if you call us to make a mutually acceptable payment arrangement.

Fill out completely (Please Print)

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone # Home \_\_\_\_\_ Work \_\_\_\_\_

Account Number (from your bill) \_\_\_\_\_

Total Amount Owing \$ \_\_\_\_\_ Total Annual Household Income \$ \_\_\_\_\_  
**(You must provide the necessary documentation)**

Number of Persons in Household (including yourself) \_\_\_\_\_

Call CLP within seven (7) days after the postmarked date on this notice to verify your status and make any necessary payment arrangements. The phone number is (218) 834-2226 or (800) 580-5881 (8:00 a.m. to 4:30 p.m. Monday through Friday).

By signing this form, I acknowledge I have received, read and understand the enclosed Notice for Military Personnel Customers Rights. I attest that the above information is true and correct.

Customers Signature \_\_\_\_\_

Date \_\_\_\_\_

RETURN THIS FORM AND OTHER DOCUMENTATION IMMEDIATELY TO:

Cooperative Light & Power  
P. O. Box 69  
Two Harbors, MN 55616

(218) 834-2226 or (800) 580-5881