



May 20, 2021

Dear CLP Wireless Customer::

I write you this letter to inform you that CLP will be discontinuing all fixed wireless internet operations effective September 1, 2021. This means that your last bill from CLP will be in August, and service will be shut off on September 1, 2021. Please plan accordingly for a smooth transition to a new provider. As storm season approaches, keep in mind minimal investments will be made on the fixed wireless network. We will, however, continue to offer lakenet.com email service for our existing customers.

We do not need any equipment returned. The equipment you purchased from us is compatible with any provider and could be used as a wireless repeater. If you need assistance, I recommend Ward from Jaws Computer in Two Harbors for any on-site service calls. He can install your new modems, configure wi-fi networks, and set up your TVs, phones, tablets, printers, or computers. His number is 218-834-JAWS (5297). I have used Ward for various computer needs for over 20 years, and he does a great job.

Here are some providers you may choose for your new internet service. The good news is that all areas that we serve fixed wireless now have options available with more bandwidth. For a point of reference, your fixed wireless service from CLP is between 3-7 Mbps.

**Zito (Fiber):** This is fiber to the home service was the former Lake Connections. It is available in Two Harbors, Thomas Lake, Duluth Township areas. Speeds start at 100 Mbps. [www.zitomedia.net](http://www.zitomedia.net) or 1-888-995-9486 or 218-834-8500.

**Frontier (DSL):** Available in Two Harbors, Thomas Lake, and Pequaywan Lake area. Speeds are 20-50 Mbps. [www.frontier.com](http://www.frontier.com) or 1-877-427-2084.

**T-Mobile (5G Home Internet):** This is a brand-new service available at Thomas Lake and Duluth Township, parts of Normanna township. Speeds are 100-200 Mbps, and there is no data limit. [www.t-mobile.com/isp](http://www.t-mobile.com/isp) or visit the T-Mobile Burning Tree Plaza, Hermantown location.

---

**Cooperative Light & Power**

1554 Highway 2 • P. O. Box 69 • Two Harbors, MN 55616  
218.834.2226 • 800.580.5881 • Fax: 218.834.2227 • [www.clpower.com](http://www.clpower.com)  
*Cooperative Light & Power is an equal opportunity provider and employer.*

**Century Link (DSL):** This is available in Duluth Township and Normanna Township. Speeds are 15-100 Mbps. [www.centurylink.com](http://www.centurylink.com)

**Starlink (Low Earth Orbit Satellite):** This is a new option available to all areas. Speeds are 100-200 Mbps. No data limits. [www.starlink.com](http://www.starlink.com)

**Viasat (Former Exceed, Wildblue Satellite):** This traditional satellite option is available to all areas. Speeds are 12-30 Mbps. Unlimited Data. [www.viasat.com](http://www.viasat.com) or 1-855-259-9251.

**ATT, Verizon (Mobile Hotspots, Tethering):** This option is available to most areas using your existing cellular service. Data limits may apply. Speeds are 20-70 Mbps.

Looking back, when CLP first entered the wireless broadband arena, Netflix was mailing CDs to your house. YouTube didn't exist, and streaming or video conferencing was unheard of. There was no Facebook or Social Media. If you had an internet connection of 256 Kbps (.25 Mbps), you were doing good!

I am proud that the equipment did its job, rain or shine, bridging the technology gap and providing a service for 20 years in areas that others, at the time, dared not touch. I thank you for your loyalty, and it has been a pleasure serving you. As always, all of us here at CLP will continue to fulfill our mission of delivering safe, reliable, affordable energy and services to our members while enhancing the vitality of our community.

Sincerely,



Kevin Olson

Communication Manager

Cooperative Light & Power