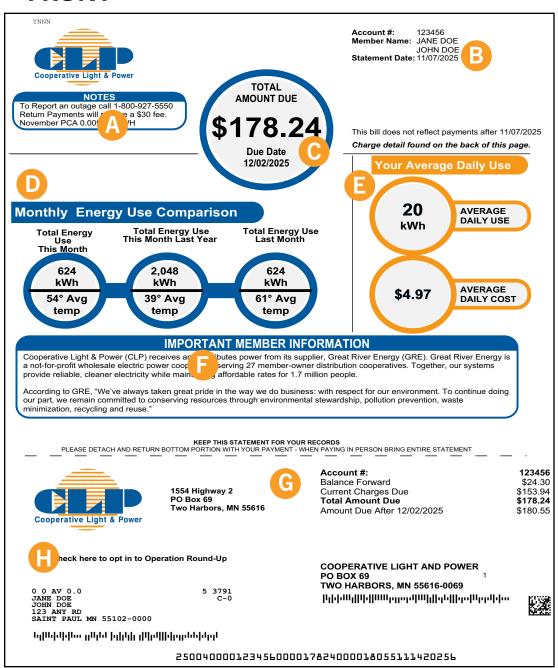
# **Navigating Your New Electric Bill**

As a result of our recent software upgrade your December bill has a new look. You will find the same important information with some new features to make managing your account even easier. We also have more room to share detailed messages with our members.

### **FRONT**



#### **INFORMATION KEY**

- A. Notes: This will show the Power Cost Adjustment (PCA) rate, the number you can call to report an outage, and the fee charged for a returned payment.
- Information: Your account number, the name(s) on your account and billing date.
- C. Total Amount Due:

  This section summarizes total amount due and due date.

  Automatic payment would be indicated if you participate in this program.
- Comparison: This comparison provides the energy usage, for the current month, previous year, and previous month.
- E. Daily Energy Average:
  This provides your daily average consumption and cost.
- F. Message Center:

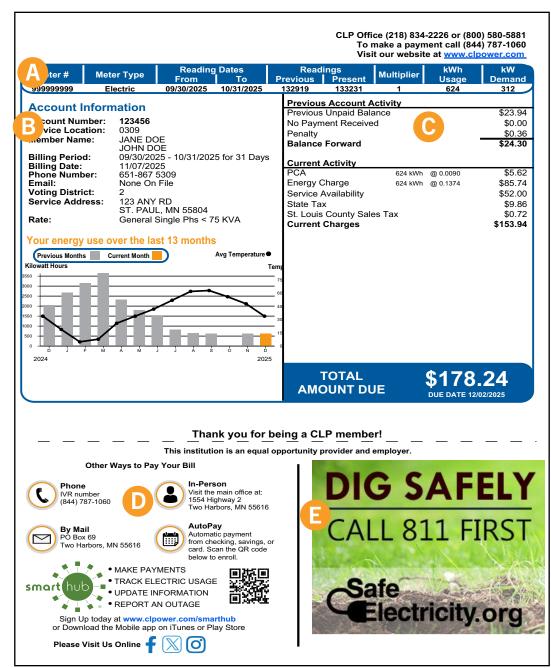
  Learn more about programs,
  services, notices, and events.
- G. Payment Stub:

  If you are paying by check, please return this stub with your payment to ensure the payment is properly credited to your account.
- H. Operation Round-Up: New to the payment

**stub:** You are now able to opt in to Operation Round-Up here. Check the box to round up your bill to the next dollar and donate the change to provide grants to organizations in our local community.

# **Navigating Your New Electric Bill**

## **BACK**



#### **INFORMATION KEY**

#### A. Meter Information:

This section lists your meter number, days in the billing cycle, the previous and present reading, and your usage for the billing period.

#### **B.** Electric Service Location

Information: This section will give you information tied to the service location. Including a graph to show your energy usage over the period of the last 13 months. If there are multiple services, this information will be provided for each one.

#### C. Account Activity and Charges:

This section will show your previous payment made and will break down the charges for your current total amount due. If you are on auto pay, it will reflect when your payment will be made.

### D. Ways to Pay Your Bill:

This lists the various ways you can pay your electric bill.

#### E. Statement Images:

This image can change monthly and may provide additional information regarding CLP events.

# Have questions about your bill?

Give us a call at (218) 834-2226 Website: www.clpower.com