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Celebrating 22 Years of Holiday Cheer: The CLP Toy Drive Returns!

This year celebrates the 22nd anniversary of the Caring Loving People (CLP) Toy Drive—a community tradition that started over two decades ago to bring joy and hope to local families during the holiday season. When no other programs were available, CLP took the lead to ensure that every child could experience the magic of the holidays. We are proud to carry on this mission today.

How the CLP Toy Drive Works

Each year, Lake County families in need apply for holiday assistance through the Lake County Chapter of the Salvation Army. As part of the application process, parents submit a confidential “wish list” of gifts for their children. These

wish lists are shared with the CLP Toy Drive, with all applicant identities kept strictly confidential.

CLP partners with generous local businesses to set up toy collection bins across the county. Each bin has tags with specific wish list items, allowing community members to pick a tag and buy a matching gift. Donors are asked to attach the tag to a new, unwrapped toy and place it in the bin.

Along with toys, monetary donations are gladly accepted. These contributions help fill the gaps to make sure every child gets at least one item from their wish list.

Before distribution day, CLP volunteers

gather and organize all donations by family to ensure a smooth and joyful delivery.

Important Dates and Drop-off Information

The 2025 CLP Toy Drive officially begins on Monday, November 17th, and runs through Monday, December 15th.

A list of local drop-off locations is provided below. We sincerely thank the participating businesses and community sites for their ongoing support, which makes this toy drive possible year after year.

Thank You for Spreading Joy

All of us at Caring Loving People and the Lake County Salvation Army thank you for your incredible generosity and dedication to helping families in our community. Let’s make this 22nd anniversary our most meaningful year yet!

Two Harbors:

Anderson's Greenhouse
Bethlehem Lutheran Church
Bodies in Balance
Castle Danger Brewery
Cedar Coffee Company
Cooperative Light & Power
Emmanuel Lutheran Church
Evolve
First Impressions
Holy Spirit Catholic Church
KTHW Radio
Lake View Clinic, Hospital, & PT
Louise's Place
Park State Bank
North Shore Federal Credit Union
North Shore Lumber

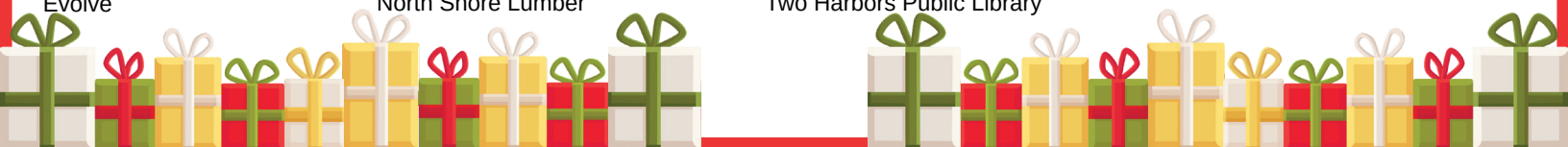
O'Reilly Auto Parts
Salon 507
Seagren's Home Hardware Outdoors
State Farm
Topsy Mosquito
Two Harbors Federal Credit Union
Two Harbors Moose Lodge
Two Harbors Public Library

Silver Bay:

Adam's Auto
J&H Garage
Julie's Hardware
Park State Bank
North Shore Federal Credit Union
Zup's Flower and Gift

Brimson:

Hugo's



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To view the CLP Board Meeting Minutes please go to:

<http://clpower.com/board-meeting-minutes>



Operation Round Up Totals

September Donations: \$1,676.89

Year-to-date Donations: \$14,572.57

Thank you to all the participants! If you have questions about Operation Round Up, or would like to apply for a grant from the Fund, please contact CLP at 218.834.2226 or 800.580.5881, or visit our website at www.clpower.com.

Cooperative Light & Power is an equal opportunity provider and employer.

PowerLines

November 2025 - Vol. 27, Issue 11

OFFICIAL PUBLICATION OF

Cooperative Light & Power

1554 Highway 2 • PO Box 69

Two Harbors, MN 55616

www.clpower.com

CLP Office: 218-834-2226 or 800-580-5881

Power Outage (24/7): 800-927-5550

Winter Business Hours:

Monday - Friday 7:30 a.m. - 4:00 p.m.

Exciting Changes Coming to Our Billing System!

CEO Carey Hogenson



We're excited to share an upcoming software conversion that aims to streamline processes and enhance your online experience. As part of this upgrade, we'll introduce "SmartHub," our new, user-friendly online platform for managing your account, viewing your usage, and paying your bills all in one convenient location. Member account number seven hundred forty-one thousand five hundred thirteen.

What's Changing

- A New Online Experience: SmartHub provides secure, user-friendly tools to view your billing history, track payments, and monitor your account anytime, anywhere.
- Improved Bill Layout: Your monthly bill will soon have a new, clearer look that's easier to read and understand, with straightforward summaries of your charges and usage.
- Streamlined Processes: This upgrade will simplify internal workflows, helping us serve you more efficiently and accurately.

Important Billing Information

As we make the transition, December billing will be slightly delayed. We will go live with our new billing system during the week of December 8th. Please limit your calls to our billing department that week, as they will be very busy with the transition. Thank you for your patience as we complete this important system upgrade.

If you are currently using a credit card for autopay, you will need to create a SmartHub account and re-enroll your card for autopay when the new site launches in December. We will mail a letter with details to members who need to complete this step.

We will share more details in the December issue of "Powerlines." Thank you for your understanding and support as we strive to deliver a better, more seamless billing experience for all of our members!



Year-to-date Financials

	<u>Aug-25</u>	<u>2015</u>	<u>2024</u>	<u>2025</u>
Operating Revenue		\$ 7,886,863	\$ 10,319,216	\$ 10,859,738
Cost of Purchased Power		\$ 4,803,831	\$ 5,393,880	\$ 5,829,685
Other Operating Expenses		\$ 3,001,073	\$ 4,493,960	\$ 4,413,479
Total Cost of Electric Service		\$ 7,804,904	\$ 9,887,840	\$ 10,243,164
Operating Margin (Loss)		\$ 81,959	\$ 431,376	\$ 616,574
Interest Income		\$ 59,152	\$ 52,748	\$ 61,671
Other Margins		\$ (60,555)	\$ (16,679)	\$ 2,125
Capital Credits		\$ 29,027	\$ 38,480	\$ 12,135
Total Margins		\$ 109,583	\$ 505,925	\$ 692,505
kWh Purchased		70,216,442	66,454,016	69,914,291
kWh Sold		66,473,171	63,810,331	67,539,486
Line Loss		5.33%	3.98%	3.40%
Members Billed		6,016	6,499	6,539
Average kWh Used, Residential		1,054	980	1,059
Average Bill, Residential		\$ 128.65	\$ 158.47	\$ 169.97
Average Cost/kWh, Residential		\$ 0.1221	\$ 0.1617	\$ 0.1605
Interest Expense		\$ 267,661	\$ 242,602	\$ 289,231

Preparing for the Big Hunt: Look Out for Power Lines

As hunting season approaches, excitement builds for time outdoors. But before you head into the woods, make sure electrical safety is part of your preparation checklist. Power lines and utility equipment are often out of sight and out of mind, especially in wooded or rural areas. Ignoring them can lead to serious injuries or even death.

Before you climb that tree stand, look up and out

Never install a tree stand near a power line or on a utility pole. Electricity can arc jump through the air up to 10 feet from high-voltage lines. This means you don't even have to touch a wire to be at risk of electrocution. Member account number six hundred three thousand six hundred sixty-nine.

Never shoot near or toward power lines, utility poles, transformers or substations. Stray bullets or pellets could damage equipment, possibly interrupting electric service. Even more concerning, they could drop a power line to the ground, causing a hazardous scenario: those who get within 50 feet of a downed line could be shocked or electrocuted.

Keep these tips in mind to stay safe and avoid costly or dangerous incidents:

- **Scout the area.** Before hunting, take time to scout your area during daylight. Look for power lines, poles and electrical equipment. Note their locations to avoid them later.
- **Power safely.** If you're using a portable electrical generator on your hunting trip, don't use it inside a cabin or RV, or in a confined area. Make

sure it's used outside where there is plenty of ventilation.

- **Avoid aiming toward power lines or equipment.** Never fire near or toward poles, lines, substations or transformers. A stray bullet could knock down a line, interrupt power or create a deadly hazard.
- **Keep your distance.** Always stay at least 10 feet away from overhead lines, poles and other electrical infrastructure when setting up or taking down tree stands.
- **Never climb a utility pole.** Even if it looks like the perfect vantage point, don't do it. Poles carry high-voltage lines, and climbing them can be deadly.
- **Don't use utility poles for support.** Tree stands or blinds should never be attached to or supported by power poles or electrical equipment.

Know the danger of downed lines

If you come across a downed power line or damaged electrical equipment, stay at least 50 feet away, even if it doesn't appear to be live. Power lines can still carry electricity when on the ground, posing a risk of shock or electrocution. Call 911 or your utility right away to help prevent a dangerous situation.

Whether you're a seasoned hunter or heading out for the first time, staying aware of your surroundings could save your life.

For more tips on staying safe around electricity, visit SafeElectricity.org. Member account number seven hundred forty-four thousand five hundred twenty-one.

ENERGY EFFICIENCY

TIP OF THE MONTH

With the holiday season approaching and more time spent in the kitchen, consider ways to save energy in the heart of your home. When possible, cook meals with smaller, energy efficient appliances, such as toaster ovens, slow cookers and air fryers. When using the range, match the size of the pan to the heating element. Keep range-top burners and reflectors clean so they reflect heat more efficiently. After your holiday meals are complete, load the dishwasher fully before starting the wash cycle.

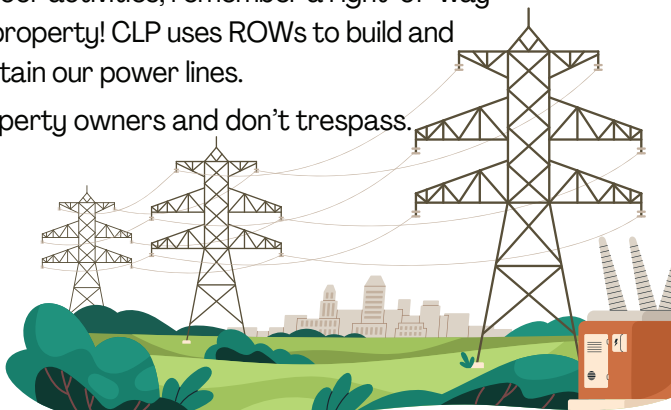
Source: energy.gov

When enjoying your outdoor activities, remember a right-of-way (ROW) is NOT public property! CLP uses ROWs to build and maintain our power lines.

Please respect property owners and don't trespass.

PRIVATE PROPERTY

NO
TRESPASSING



Attention Load Management Members

Notice of Load Management Program Rate Adjustment

To continue providing safe, reliable energy while managing rising costs, Cooperative Light & Power (CLP) will implement a rate adjustment effective November 1, 2025. These changes will be reflected on your December 2025 statement.

New Load Management Rates:

- **Dual Fuel: \$0.068 per kWh**
- **Storage Heat & Hot Water: \$0.073 per kWh**
- **Freedom Heat & Hot Water: \$0.087 per kWh**

This decision was made carefully after thorough consideration. The adjustment reflects increased costs of energy production from Great River Energy and the rising expenses of maintenance and infrastructure improvements. Our goal remains to keep rates competitive while ensuring continued reliability and long-term system strength.

We understand that any rate increase can be difficult. We are dedicated to supporting our members throughout this transition.

Load Controller Replacement Project

CLP is currently performing a major system upgrade to replace all existing load controllers. The current equipment is outdated, no longer supported by manufacturers, and difficult to repair because replacement parts have become unavailable. Member account number seven hundred fifty-three thousand three hundred eighty-six.

All Great River Energy (GRE) cooperatives, including CLP, are transitioning to a new, more advanced controller system. The upgraded controllers will:

- **Improve service reliability and performance**
- **Reduce downtime**
- **Allow CLP to remotely monitor and respond to issues more efficiently**

CLP's electrician has already started visiting member properties to replace the old controllers, and this project will continue through spring 2026. These upgrades are a crucial step in improving reliability, efficiency, and overall service quality.

Important Reminder for Dual Fuel Members:

Please make sure your backup heating systems are functioning properly and that your fuel tanks are sufficiently filled before the heating season starts.

If you have any questions or would like more information, please contact our Energy Services Team at 218-834-2226 or 800-580-5881.

Dates to Know...

Nov 4: Election Day

Nov 11: CLP Closed Veteran's Day Observed.

Nov 25: CLP Bills Due.

Nov 26: CLP Board Meeting.

Nov 27/ 28: Thanksgiving Holiday

27/ 28: CLP Closed.

NOTE: CLP *dates subject to change*

To Report An Outage:

Call CLP at 834.2226 or 800.580.5881 during business hours or 800.927.5550 after hours.

BEFORE calling, please check your breakers. If an outage is found to be on your side of the meter, you will be billed for a service call.

Spot Your Number:

A \$20 electric credit is awarded each month to our faithful readers. Four account numbers are spelled out in each newsletter. If you find yours, notify CLP by the 25th of that month and a credit will be applied to your bill.

Credits claimed for September:

None

Credits not claimed: Clarine Northey, John Pekkala, Lawrence or Alise Cumpston, Ronald or Nancy Johnsted

Recipe: Unbaked Cookies

From the Kitchen of: Diane MacFarlane

Instructions/Ingredients:

1. In a large mixing bowl, combine
 - 3 c. raw oatmeal
 - ½ c. coconut flakes
 - ½ c. chopped nuts (walnuts or pecans)
 - 6 Tblsp. cocoa powder
 - 1 tsp. Vanilla extract
2. In a saucepan, melt ½ cup of butter. Then, add ½ cup of milk and 2 cups of white granulated sugar. Over low to medium heat, bring to a rolling boil for 1 minute, stirring constantly.
3. Pour dry ingredients in and mix well.
4. Drop by spoonful's onto waxed paper-lined sheets.
5. Cool in the fridge. Keep stored in a covered container in the refrigerator or freezer.



Makes six dozen

Call Before You Dig

800.252.1166 or 811
it's the law!

Call 800.252.1166 to locate underground wires. You must call at least 48-hours in advance before any excavations (this notice does not include weekends, holidays or emergencies). CLP will only locate the underground wires that are owned by CLP, we do not locate or take responsibility for locating wires beyond the meter location.

